

SMS Text Messaging in Natural HR: Now, good news can travel even faster



With the new SMS text messaging module from Natural HR, you can instantly communicate with employees and managers directly from your HR system.

Text your teams to deliver key business announcements such as annual results or a new employee benefits system - or to inform staff of an office closure in the event of bad weather.

Messages cost just 10p (exc VAT) each, with no charge for the mobile line itself or for receiving replies.



Key features

Simple delivery dashboard

Send messages and read replies from one single page, to consolidate your communications and keep everything in one place.

Group your contacts

Deliver messages to all employees at once, or group your staff by job roles, teams and departments - enabling you to target your texts with the click of a button.

Set a send order

Choose whether to send your messages to employees' work mobiles or personal mobiles - or set an order to default to personal mobile if a particular employee has no work number on file.

SMS status report

Monitor the status of your send-outs, with a live checker informing you when your messages are queued, sent, rejected, delivered or received.

Personal replies

Received a reply? You'll see a curved arrow next to your sent message. Click on it to read the response, and to carry on the conversation with that particular employee (standard text costs apply).

Getting started

In order to enable SMS within your account, please contact us at accounts@naturalhr.com

We'll issue your business with a dedicated mobile number, allowing you to receive replies to the messages you send.

A minimum starting balance of £50 (excluding VAT) is required, which will be invoiced in the usual way. You can then simply top up as required by contacting accounts@naturalhr.com.

